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**ITIL - Wikipedia**

Peoplecert gestisce gli esami e rilascia le certificazioni sui livelli Foundation, Practitioner, Intermediate, Expert e Master relativi alla conoscenza dell'IT Service Management basato su ITIL. I candidati che hanno superato il relativo esame e quindi sono "certificati" possono consultare il Registro Ufficiale [21] attraverso il sito ufficiale ITIL.

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Ziel dieses Taschenbuches ist es eine Kurzbeschreibung der ITIL V3 zur Verf gung zu stellen. Es soll eine unsch tzbare Hilfe f r alle Manager und Anwender im Service Management Umfeld sein.

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